



## Norwalk Community College Continuing Education & Workforce Development Patient Care Technician Certificate

A Patient Care Technician (PCT) provides nursing care to patients in a health care facility under the direction of a registered nurse. A PCT performs duties such as phlebotomy, EKGs, vital signs, and other duties specific to the health care facility.

To earn a Patient Care Technician Certificate of Completion students must successfully complete:

- ♦ Certified Nurse Aide (C.N.A.)
- ♦ Phlebotomy Technician Specialist
- ♦ Electrocardiogram Technician (EKG)
- ♦ Customer Service for Health Care Professionals

<u>Course</u>	<u>Total Hours</u>	<u>Total Sessions</u>	<u>Tuition*</u>	<u>Textbook</u>
1. Certified Nurse Aide (C.N.A.)				
a. Classroom Instruction	36	12	\$829	Additional Fee
b. Clinical	72	12	N/A	N/A
2. Phlebotomy Technician:				
a. Lecture	54	18	\$999	Additional Fee
b. Clinical	40	TBD	N/A	
3. Electrocardiogram Technician	42	14	\$599	Additional Fee
4. Customer Service for Health Care	15	5	\$149	N/A

\*Tuition subject to change.

***Please refer to the current Continuing Education & Workforce Development catalog for course description and specifics (tuition, start date, class time slot and location).***

*Please see next page for Employment Related Information.*

### *Employment Related Information*

- Certificate holders of the PCT will find employment in any of the three constituent Certificates (CNA, Physical Therapy, and EKG). Additionally, Certificate holders will have proficient customer service skills in a medical environment and should find opportunities in office roles if necessary.

- Job Search Keywords

patient care assistant, Certified Nurse Aide, electrocardiogram technician, nursing assistant, non-invasive cardio technician

- O\*NET: A tool for career exploration and job analysis!

O\*NET OnLine has detailed descriptions of the world of work for use by job seekers, workforce development and HR professionals, students, researchers, and more! <https://www.onetonline.org/>  
Type in Patient Care Technician in "Keyword or O\*NET-SOC Code"

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